

Advice from Bangkok Bank 2

From Bangkok Bank, 17 September 2014:

Dear K. Richard,

Thank you for your notes.

I appreciate your recognition of the efforts we try to protect our customers. This prevalent global crime occurs when a criminal attaches a skimmer to the inside or outside of an ATM machine.

Skimming can not only be detrimental to your bank account, but it can also affect your identity because these thieves can use the financial information they collected to try to gather more of your personal information, such as your name and address

In order to learn how to protect yourself from skimming, it's essential to understand the equipment used to commit the crime. Since skimming is a growing crime, the technology used for the crime is developing.

To avoid becoming a victim of skimming;

1. Make sure the machine isn't tampered with BEFORE you use it.
2. Check the machine for skimming devices.
3. Block the keypad when you enter your PIN number
4. Avoid outdoor or tourist ATMs
5. Check your bank, credit card statements regularly
6. Apply for SMS Message Alert for an account activities when available
7. Using only an EMV Security Chip Card (if available), there is impossible to copy!

However, our bank has invested since 2009 offering a "Smart Card" with EMV security chip card which was not popular among the users at that time since there were a limitation and inconvenient being restrict only at ATMs which recognize an EMV Chip Security at Bangkok bank ATM. Therefore, it was not popular to the ATM users.

We are happy, if you would consider publicize the bank info of "SMS Alert" for the purpose of the benefits to the expats members at the club meeting or at your web link so that they would have an option to protect their banking away from home.

The link below of how to easily enroll for such a service:

<http://www.bangkokbank.com/BangkokBank/PersonalBanking/DailyBanking/SMSAlerts/Pages/alert.aspx>

I am happy to assist Mr. Charlesworth, if he needs my assistance to coordinate with our banking network in his location in Chiang Mai.

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Thank you for your corporation and continue support.

Best regards,

Waraporn Brand-Srinaka