



Smartphone Snatch Theft

How Smartphone Snatch Theft Happens

Common scenarios

- theft while walking, in crowded areas, or at traffic stops

Methods used by thieves

- quick grabs, distraction techniques

Shoulder hanging

- To grab pin code /pin swipe pattern



Consequences of Smartphone Snatch Theft

Financial impact


- replacement costs, potential data loss

Personal security risks

- loss of sensitive information, identity theft

Emotional toll

- feeling of violation, stress



How to Recover from a Smartphone Theft:1

Immediately Take Action:

- Use a friend's phone or another device to access "Find My iPhone" or "Find My Device" for Android.
- Attempt to remotely lock your phone to prevent unauthorized access.
- If possible, remotely erase your phone to protect sensitive data.

How to Recover from a Smartphone Theft:2

Contact Service Provider:

- Inform your carrier to suspend service to prevent unauthorized calls, texts, and data usage.
- Request a new SIM card if needed for a replacement phone.

Report to Local Authorities:

- File a police report with detailed information about the theft (time, location, device details).
- Share the IMEI number of the phone if possible, which can help authorities track it.



How to Recover from a Smartphone Theft:3



Change Passwords and Secure Accounts:



Immediately change passwords for key accounts linked to the phone, such as email, banking, and social media.



Monitor for unusual activity on any linked accounts and enable two-factor authentication if not already active.

Preventing Smartphone Snatch Theft

Be	Be Aware of Your Surroundings:
Avoid	Avoid using your phone in crowded or public places where it can be easily snatched.
Keep	When walking or commuting, keep your phone in a secure pocket rather than in your hand.
Minimize	Minimize Risk in Vulnerable Situations:
Avoid	Avoid standing near the edge of sidewalks or too close to open vehicle windows when using your phone.
Be	Be cautious when using your phone in places like cafes, public transport, or tourist spots.



Preventing Smartphone Snatch Theft

Physical Security Measures:

Consider using a wrist strap, lanyard, or anti-theft phone case that makes snatching difficult.

Store your phone in a secure bag or inner pocket that is less accessible to potential thieves.

Keeping Backups and Data Security

Set Up

Set Up Regular Backups:

Enable

For iOS: Enable iCloud backups or connect to a computer for local backups via iTunes.

Use

For Android: Use Google Drive to back up data regularly or explore manufacturer-specific backup options.



Keeping Backups and Data Security

Data Encryption and Secure Locking:

- Enable full-disk encryption on your device for added security.
- Use a strong PIN, password, or biometric lock
 - (fingerprint/face ID) to secure the phone.



Keeping Backups and Data Security

Use Security Apps and Settings:

- Install security apps like Lookout or Prey that offer device tracking,
 - remote locking, and wiping capabilities.
- **Familiarize yourself with built-in anti-theft features,**
 - such as Google's Find My Device or Apple's Find My iPhone.

Additional Preventative Measures



Consider Smartphone
Insurance:



Look into device
insurance policies that
cover theft and damage.



Review coverage details to
understand what is
included and the claims
process.

Additional Preventative Measures

Install Anti-Theft Apps:

Consider apps that allow you to remotely lock, locate, or wipe your device if it's stolen.

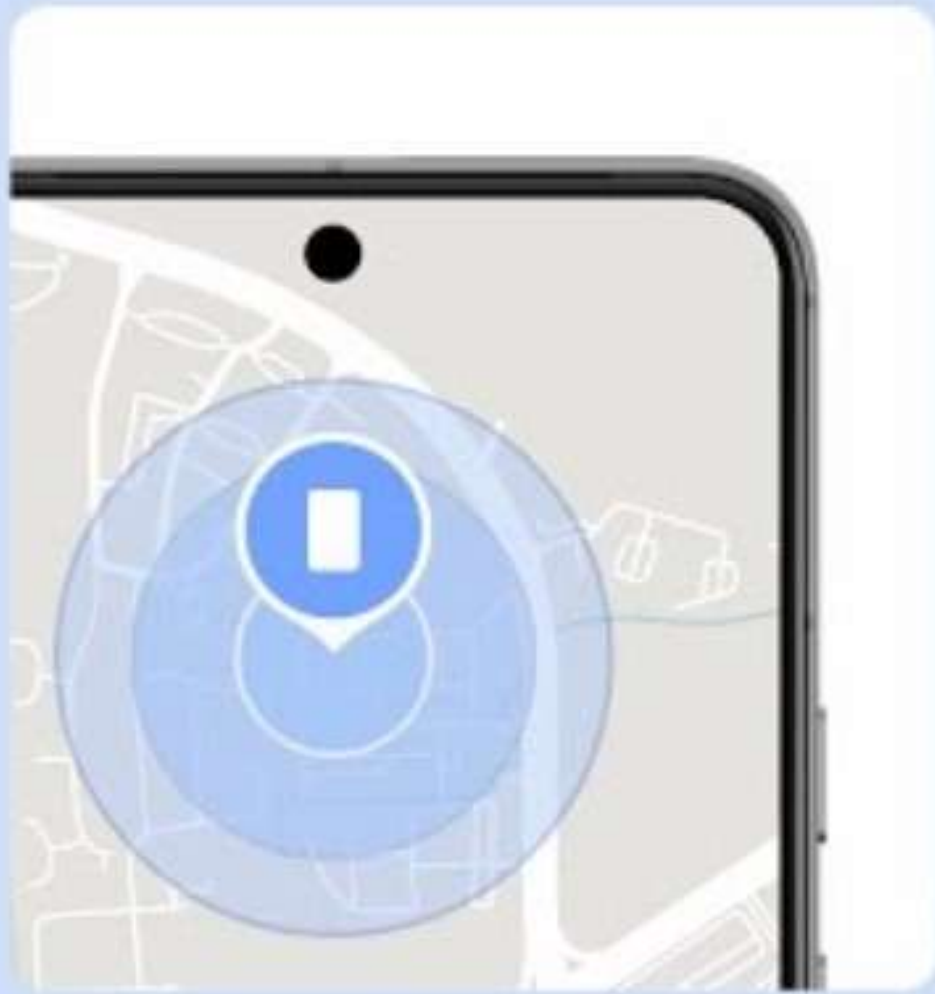
Apps like Cerberus and Prey offer features beyond what's built into the operating system.



Additional Preventative Measures

Stay Informed and Report Suspicious Activity:

- Join local or online community groups to stay informed about recent theft trends in your area.
- Report suspicious activity to authorities or neighborhood groups to increase awareness.



Find My Device



Be ready to find a lost Android device

You can set up Find My Device so you're prepared if you lose your phone, tablet, Wear OS watch, headphones, or something that has a tracker tag attached.

If your device is already lost, [learn how to find, secure, or erase it](#).

Important: Some of these steps work only on Android 9.0 and up. [Learn how to check your Android version](#).

Make sure your device can be found

- Step 1: [Check that you're signed in to a Google Account](#)
- Step 2: [Check that Location is on](#)
- Step 3: [Check that Find My Device is on](#)
- Step 4: [Find offline devices and devices without power](#)
- Step 5: [Check if your device is listed on Google Play](#)

Help

- [What is a Google Account?](#)
- [How do I create a new Google Account?](#)
- [Create a strong password & a more secure account](#)
- [Verify your account](#)
- [Control what others see about you across Google services](#)
- [Someone changed your password](#)
- [Be ready to find a lost Android device](#)
- [Manage your Location History](#)
- [Set up a recovery phone number or email address](#)
- [Turn cookies on or off](#)
- [How to recover your Google Gmail](#)





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[Step 6: Check that you can find your device](#) 

[Step 7: Install the Find My Device app](#) 

[Step 8: Create a 2-Step Verification backup code](#) 







Add headphones or other accessories

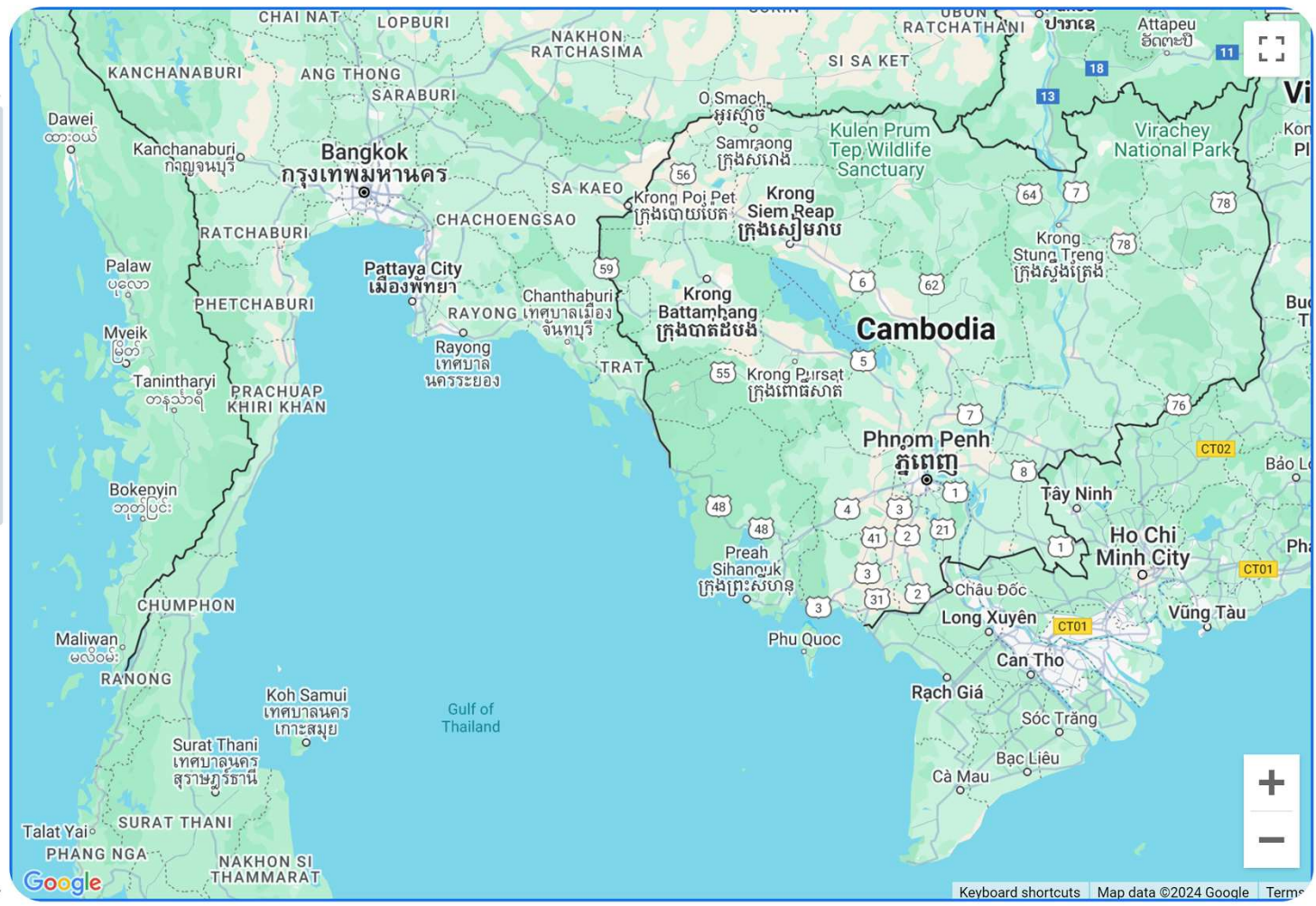
secure account

-  [Verify your account](#)
-  [Control what others see about you across Google services](#)
-  [Someone changed your password](#)
-  [Be ready to find a lost Android device](#)
-  [Manage your Location History](#)
-  [Set up a recovery phone number or email address](#)
-  [Turn cookies on or off](#)
-  [How to recover your Google Account or Gmail](#)
-  [Find & control your Web & App Activity](#)



My Devices

-  Redmi Note 9
-  Galaxy S8
-  OnePlus 6
-  Galaxy S10
-  Galaxy S7
-  Lenovo Tab M10 Plus 3rd





Galaxy S8

Last seen just now

ITN3BB_5GHz 21%

Play sound

Secure device

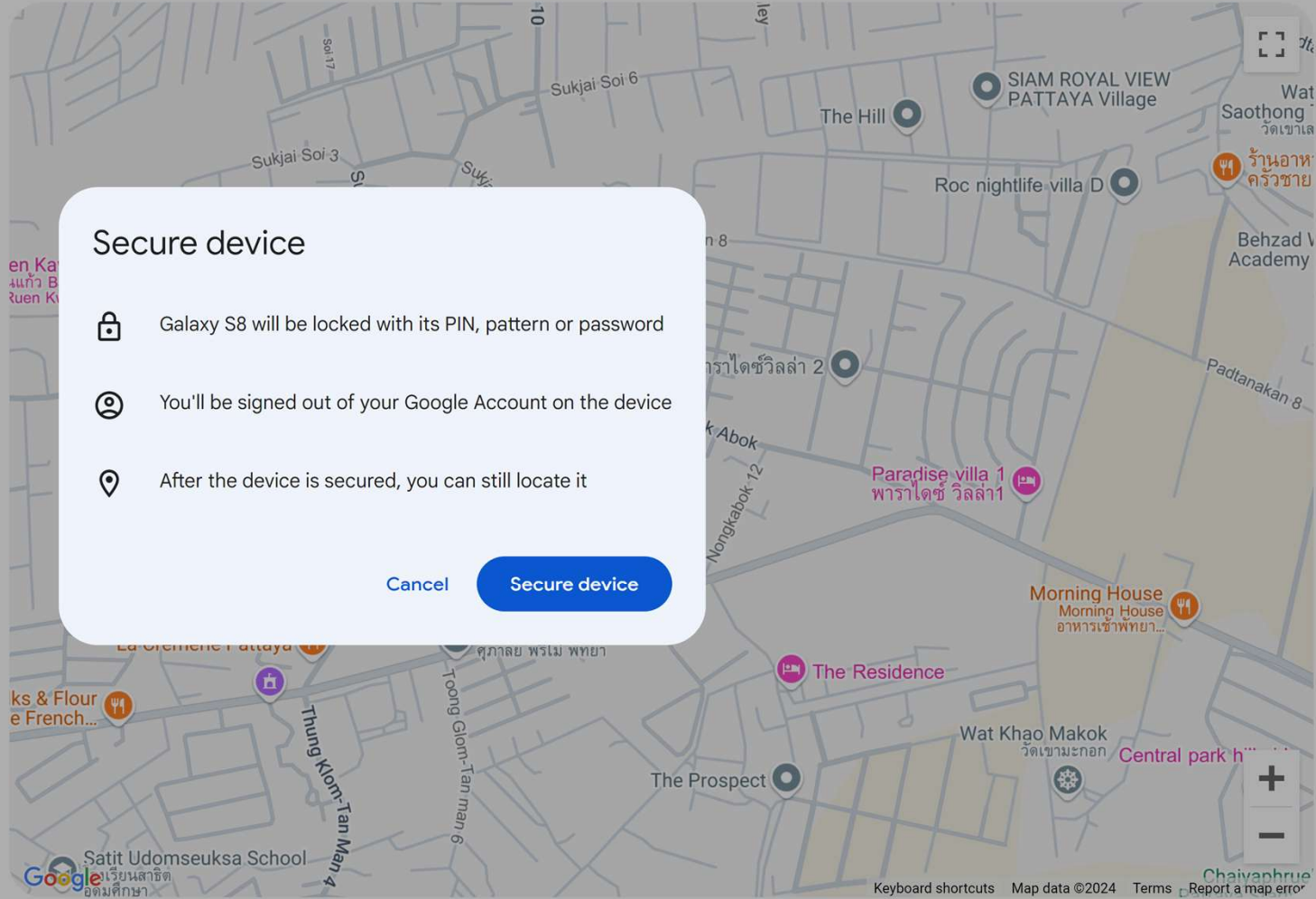
Factory reset device

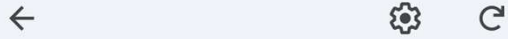
Secure device

- Galaxy S8 will be locked with its PIN, pattern or password
- You'll be signed out of your Google Account on the device
- After the device is secured, you can still locate it

Cancel

Secure device





Google Pixel 6a

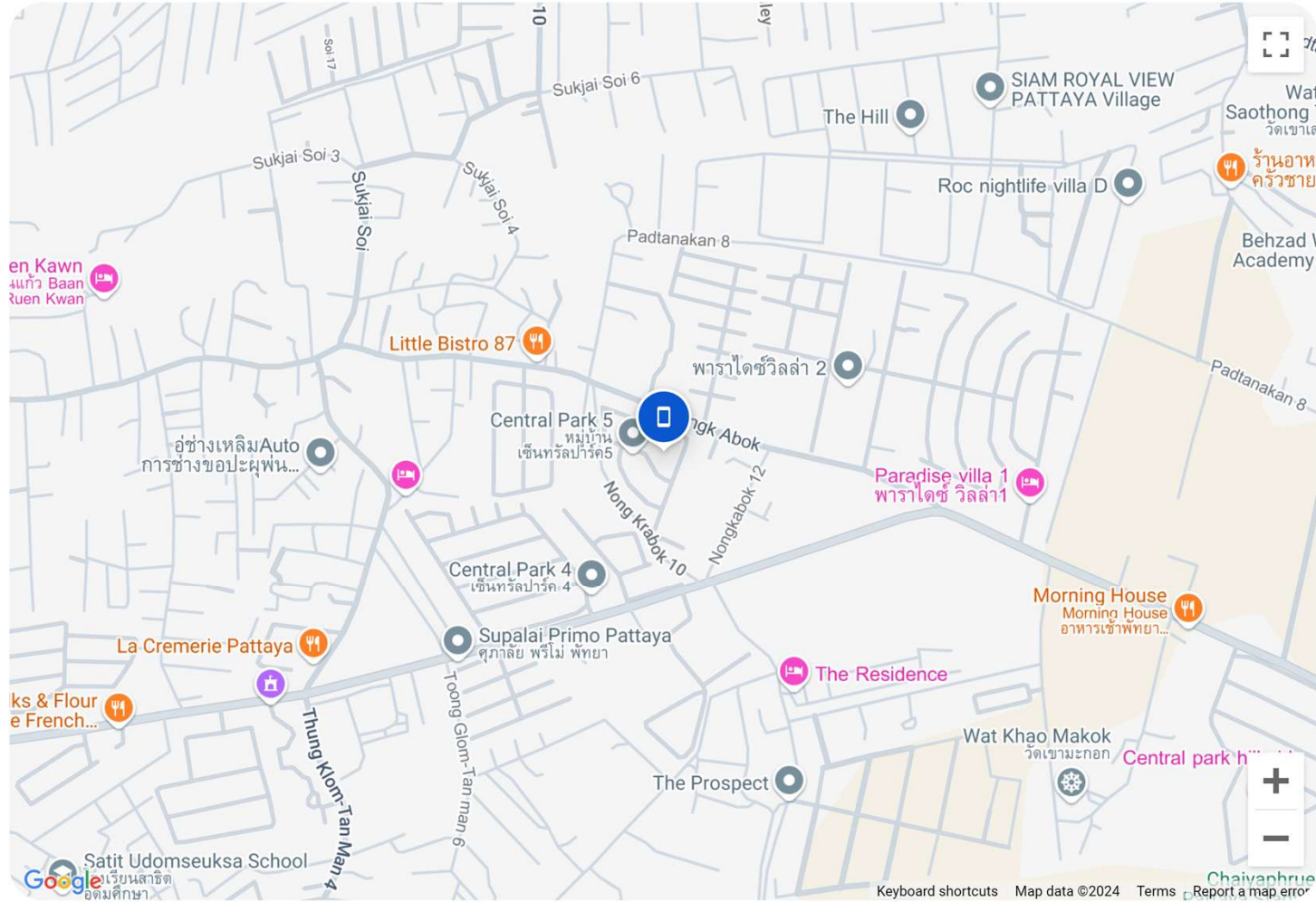
Last seen 4 minutes ago

ITN3BB_2.4GHz 🔋 78%

🔊 Play sound

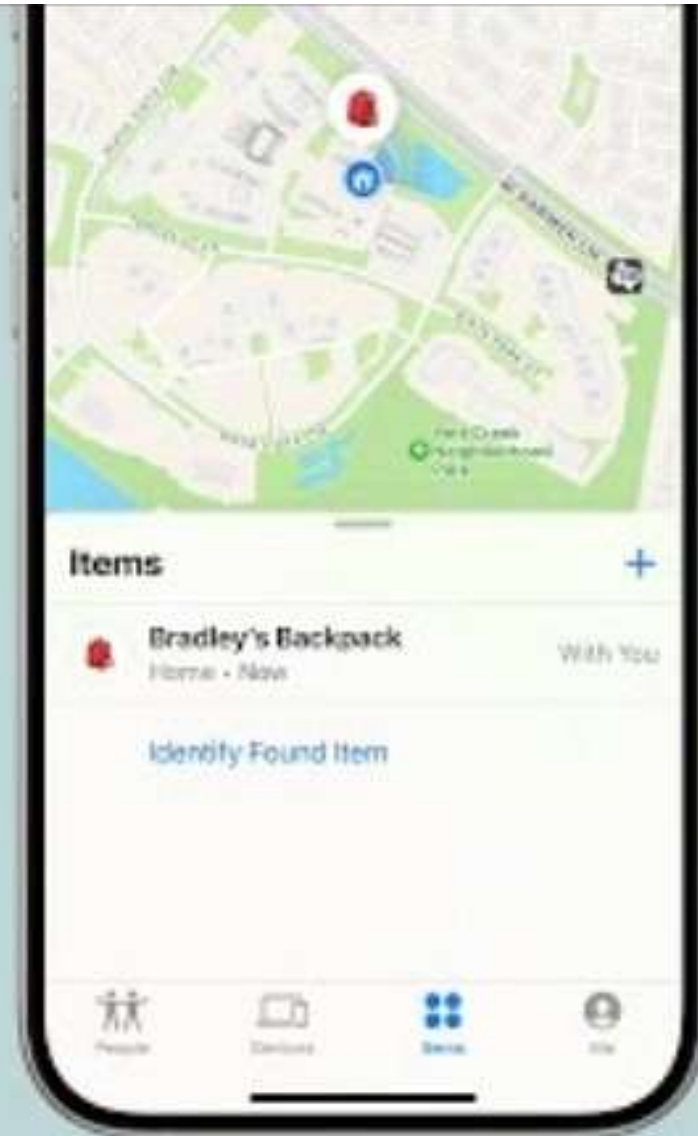
🔒 Secure device

🔄 Factory reset device

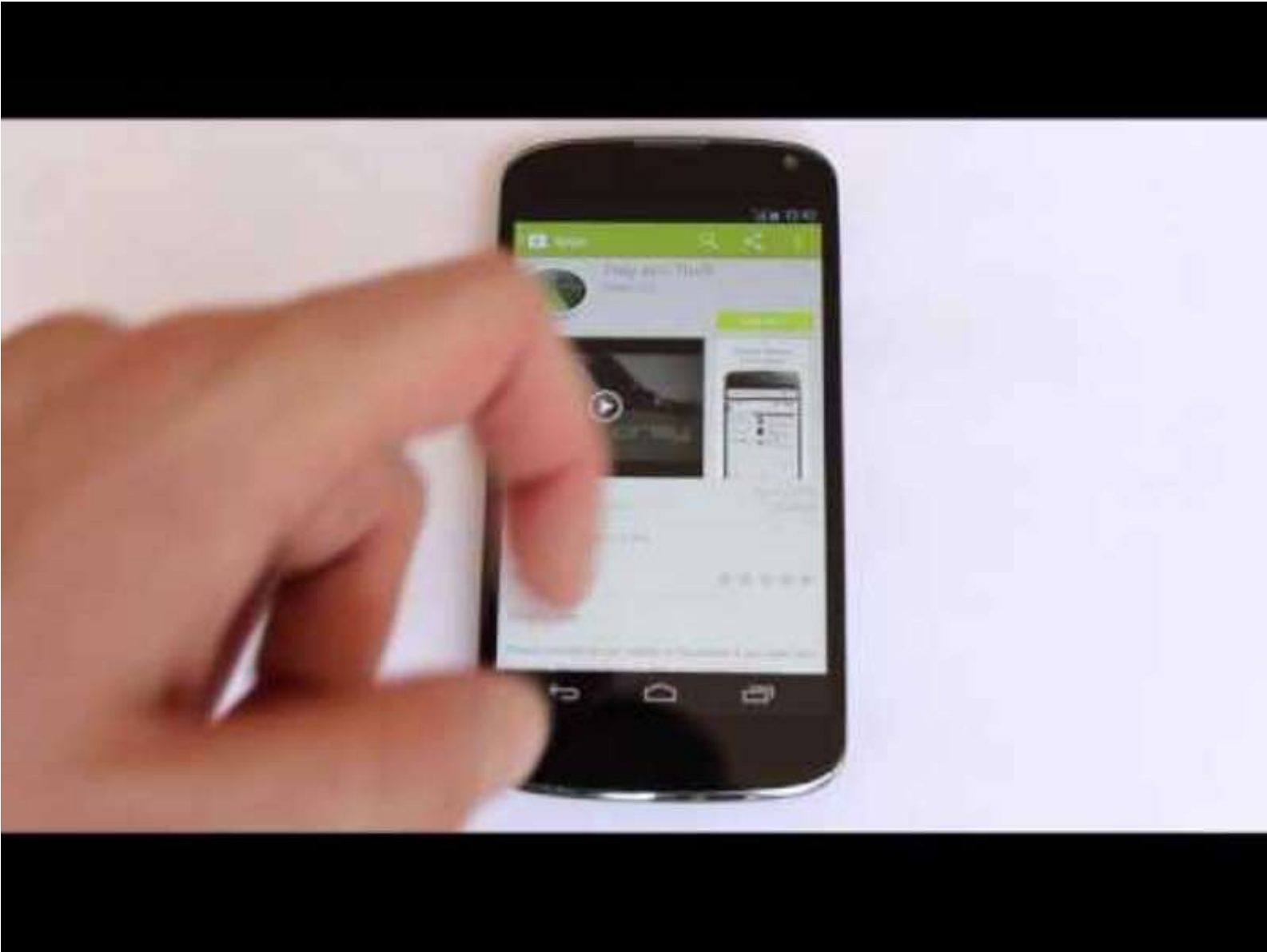




Use Find My



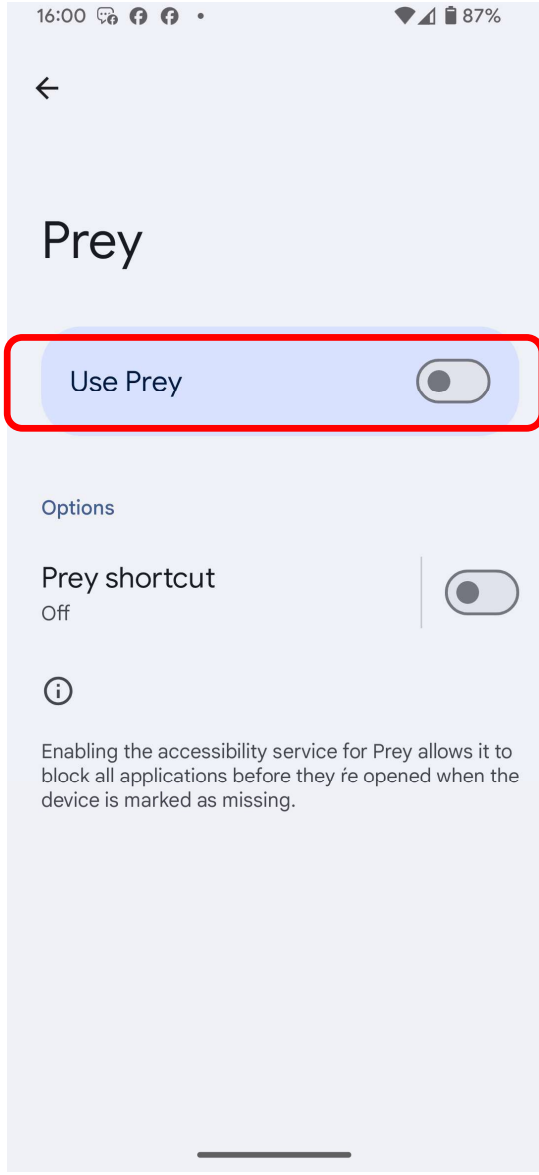
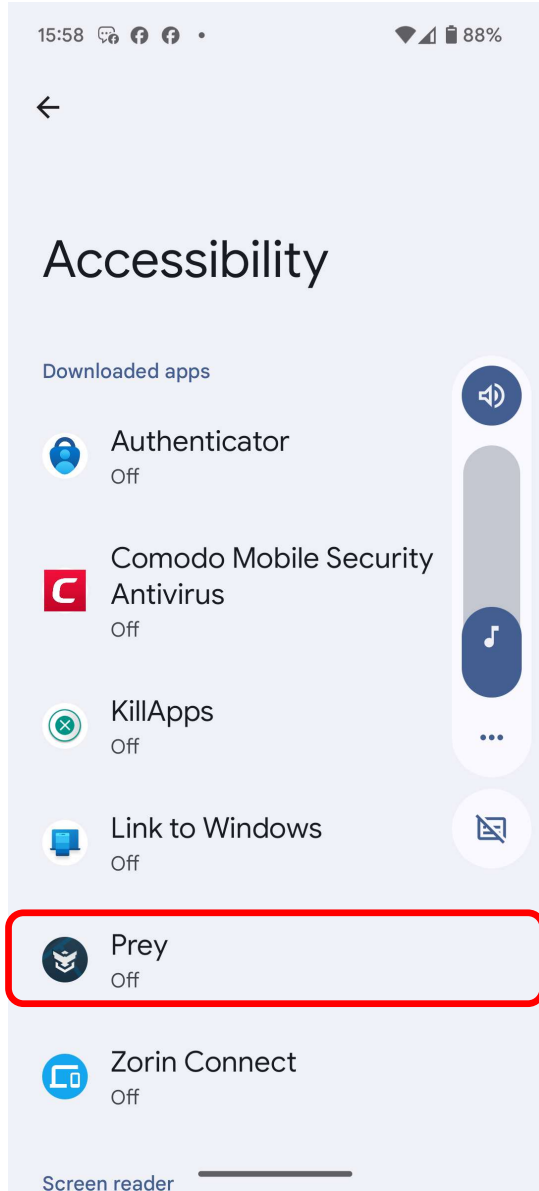
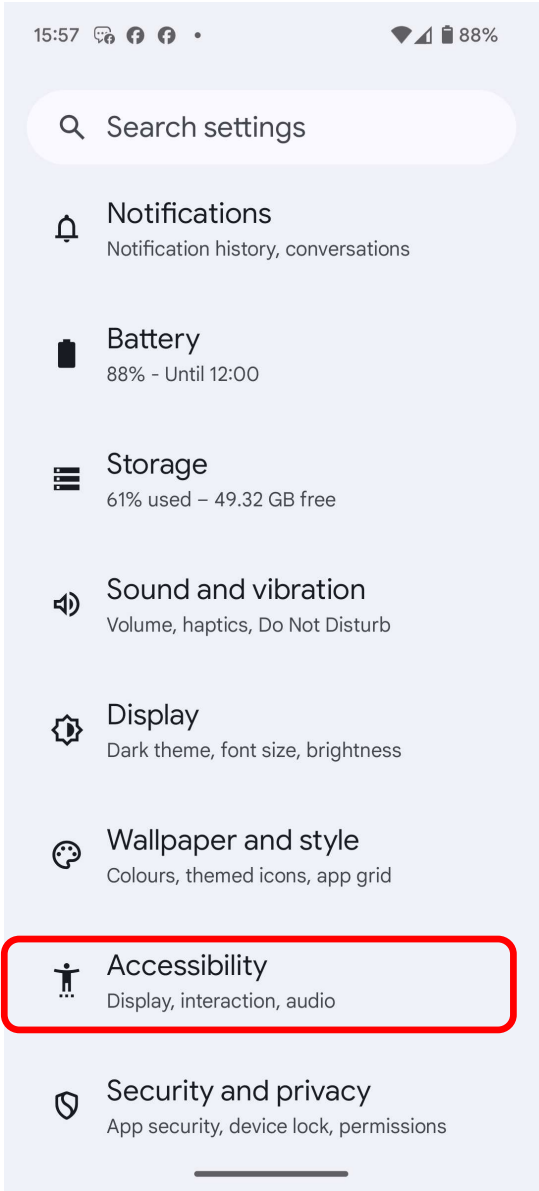


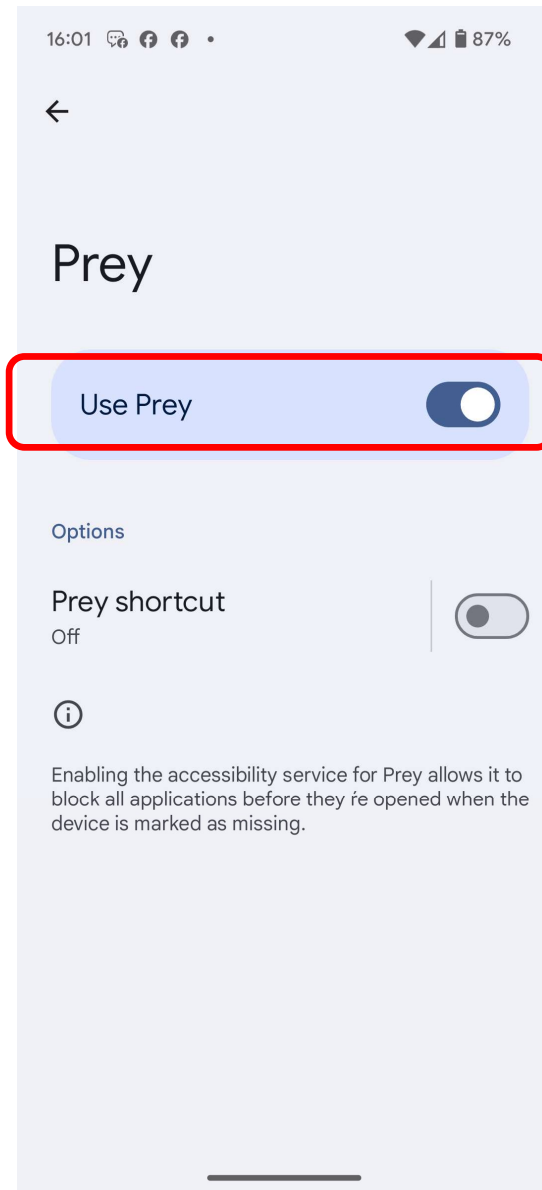
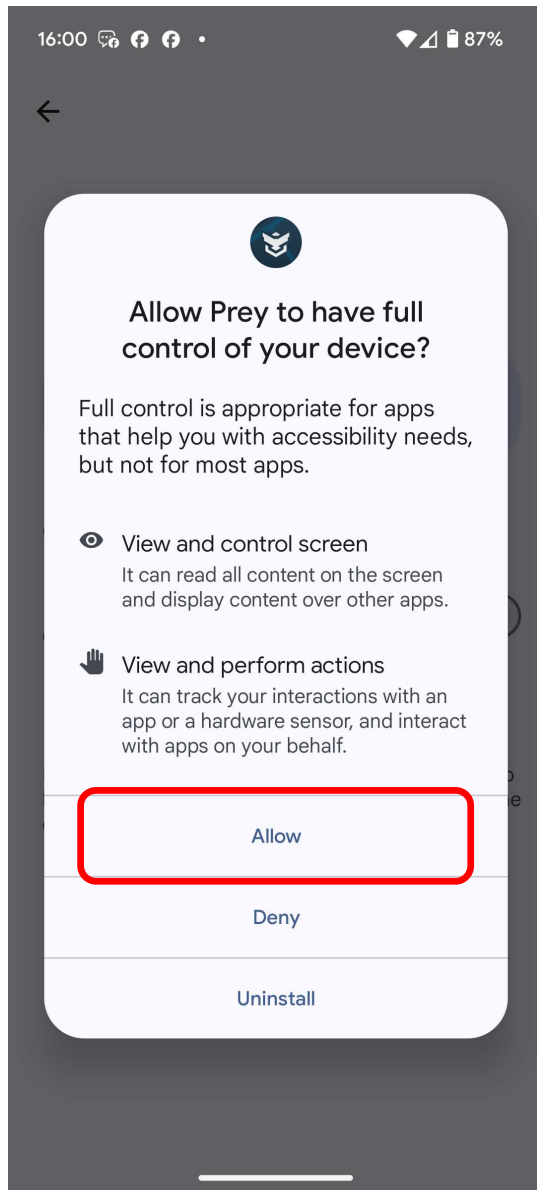




The Annoying Problem with “Prey”

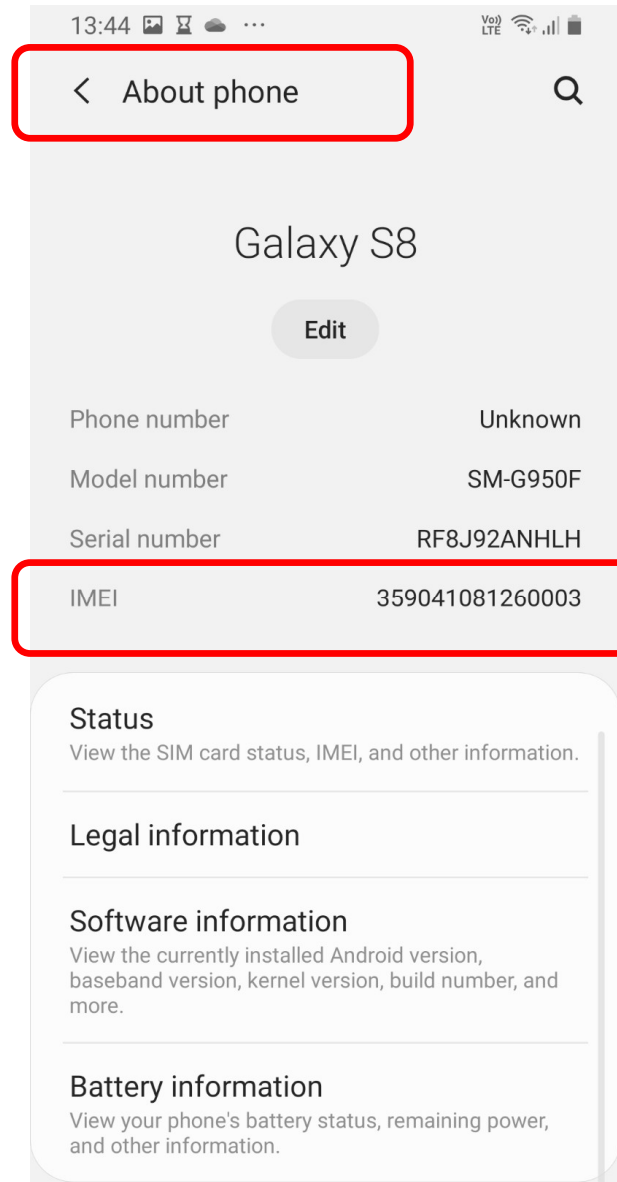
- You have to give full access to Prey
- This means it’s always running in the background over other apps
- So your banking apps won’t work until you turn accessibility off for Prey





Keep a Screen Shot of your IMEI Number

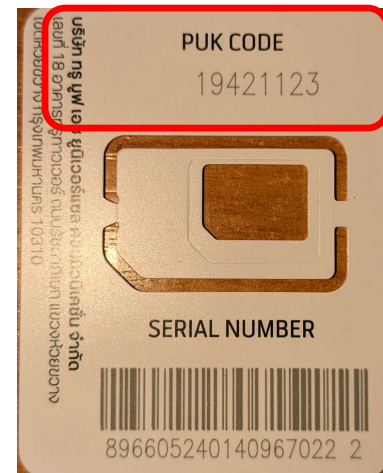
- Go to “settings”
- Then “About phone”



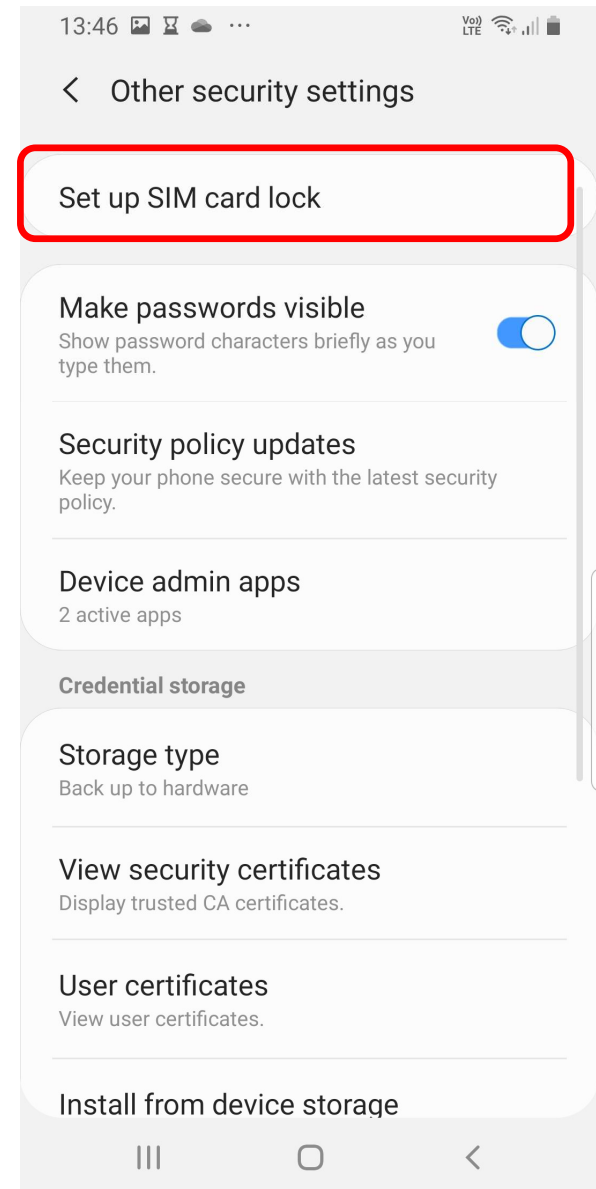
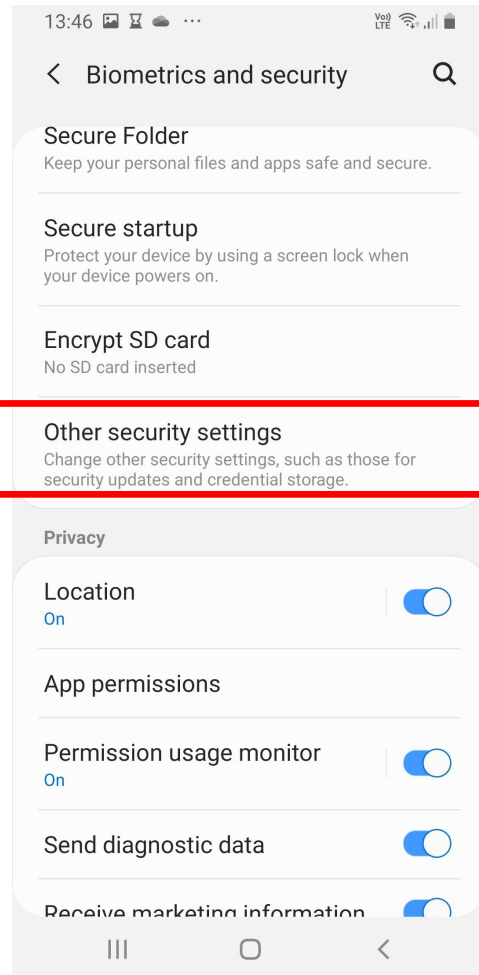
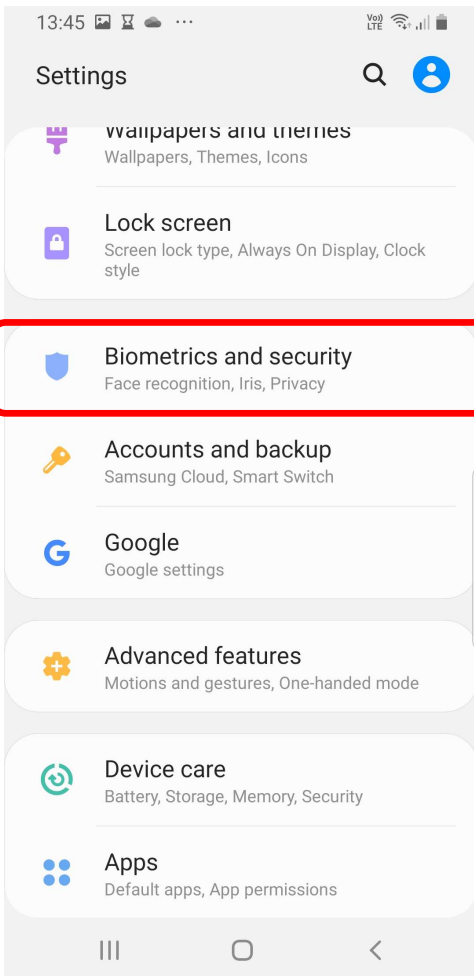
Put a PIN Code on your SIM card

You will need this to avoid the thief using your phone....

- **BUT FIRST GET YOUR PHONE'S "PUK" CODE (Personal Unlock Key)**
- If you have the original card the SIM card came with the PUK is there.
- If not call your phone service provider & ask for it
- E.g. for DTAC call 1678 the 4 to talk to rep
- The PUK code is 8 digits, do not lose it!



Put a lock on your Sim Card





LOCK SIM



On Android